



Hyundai Automotive South Africa (Pty) Ltd
Cnr Norman Road and Lucas Lane, Bedfordview, 2007

18 March 2020

Dear Valued Customers,

RE: COVID 19

We are currently dealing with one of the largest global health threats in living memory, and are grateful for the decisive steps that President Ramaphosa announced on Sunday evening.

The safety of our customers and employees is our most important priority. The following steps have already been taken:

- Our employees have been informed and empowered on all preventative measures in our dealerships.
- Staff are being encouraged to frequently wash their hands with soap and water.
- The necessary quarantine and containment procedures have been formulated and communicated, if required.
- Cleaning protocols have been increased dramatically.
- Hand sanitizer is widely available for staff and customers.
- Technicians have been provided with latex gloves and sanitizers.
- All service vehicle's steering wheel, driver seat and gear knobs are covered with a disposable protective sheet to avoid direct contact.
- All service customers keys are sanitized on receipt and delivery.
- All local and international travel has been cancelled.

Our dealerships are open for business, and we have taken the above measures to provide an environment in which you can continue to enjoy a pleasant car buying and vehicle servicing experience.

Please visit our website for any vehicle enquiries or to book a service, www.hyundai.co.za

Take care and rest assured that we will continue to provide safe facilities for our valued customers.

Sincerely,

A handwritten signature in black ink, appearing to read 'Niall Lynch', with a small dot at the end.

Niall Lynch

CEO – Hyundai Automotive South Africa